



City of Tallahassee
Your Own UtilitiesSM

Residential Testing “Opt-In” Program

The City of Tallahassee Cross-Connection Control Code requires testing of backflow prevention assemblies (BFPA) to ensure these devices are in working condition.

The City is pleased to offer the “Opt-In” testing program, a new service to residential customers who have a BFPA. It is our hope that this new service will streamline the testing process for you. Participation in this program is optional. If you would like to register for this program, complete an “Opt-In” Authorization form and return by any of the following methods:

1. Mail to Cross-Connection Control (CCC) office, 4505-A Springhill Road, Tallahassee, FL 32305
2. Scan and email to ccc@talgov.com
3. Complete an online version of the form at Talgov.com/ccc

Through this program, the backflow test will be performed by an approved tester under contract with the City of Tallahassee. The charge of \$3.00 per month will be applied to the customer’s utility bill if testing is required every two years, a \$6.00 per month will be charged if testing is required annually. The customer will remain registered in the program until written cancellation is received. However the customer will continue to be charged a monthly fee until the annual charge for the prior testing has been paid in full.

Once the test has been completed, the City’s contractor will provide a copy of the test results and will submit the results directly to CCC Program.

The cost for this City service is to only test the assembly. If the testing process demonstrates that the backflow assembly failed the test, the contractor will provide you with a report of the needed repairs. You, as the owner, are responsible for all repairs or replacement of the assembly.

If you have already had your backflow preventer tested for this year and would like to “Opt-In” for the backflow preventer testing program, please fill out and submit the “Opt-In” request form and you will be added to the list of “Opt-In” customers.

If you prefer to directly retain your own testing contractor you may do so as long as you remain compliant with the City’s testing requirements.

Customers who have failed to have their devices tested and are delinquent after two notices will automatically be enrolled in the program.

For additional “Opt-In” program information, contact the Cross-Connection Control Program at (850) 891-1248 or by email at ccc@talgov.com.