



Underground Utilities

Environmental Policy Statement

It is the policy of the City of Tallahassee Underground Utilities to conduct our operations in an efficient, effective, responsive and environmentally sound manner. We will fulfill our public trust to protect the environment and public health by providing high quality water, wastewater, storm water and gas services based on the Underground Utilities' Vision:

Underground Utilities, Setting the Standard for Excellence

Underground Utilities commits to:

- Conducting our operations in a manner that protects the environment, our employees, and members of our community.
- Meeting or exceeding all requirements of laws, regulations and permits applicable to our operations.
- Assisting our customers and educating the community about recycling, prevention of pollution, conservation and environmental issues.
- Managing assets and resources responsibly by developing strategic plans to ensure that our operations are conducted in an efficient and cost-effective manner that meets the needs of the community and protects the environment.
- Annually making a public report on the environmental performance of our operations.
- Establishing an environmental management system (EMS) to implement this policy, train our staff, and establish a goal of continuous improvement that goes beyond compliance.
 - The EMS will be consistent with the ISO 14001:2004 Environmental Management System Specification.
 - The framework for development and implementation is established in the Underground Utilities EMS Manual.
 - To make the best use of limited resources, implementation will follow a phased approach beginning with Wastewater Treatment, and continuing with Water Quality and Wastewater Collections, after which the remaining Divisions will be included in the implementation plans.
 - As each Division establishes and implements its EMS, the Department will seek third-party certification to the ISO 14001:2004 Standard.

Approved by:

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General Manager,
Underground Utilities

7/16/10
Date

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7/26/10
Date

Anita Favors Thompson
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7-26-10
Date